



**MANAGE YOUR
UTILITY BILL
DURING COVID-19**

**[CLICK HERE](#)
OR
CALL TODAY
(206) 256-5200**

SEATTLE CITY LIGHT IS HERE TO HELP YOUR SMALL BUSINESS

Has your business or non-profit been impacted by COVID-19? We understand each small business is experiencing different challenges during this time. Our teams are here to help your business by providing options to best meet your needs.

Bill deferral

- We will work with you to make a payment plan

Free virtual energy assessment

- Find ways to save on your electricity bill
- Learn about incentives for energy projects

Eligibility

Bill deferral is available for all commercial customers.

The free virtual energy assessment is available to commercial customers on the small or medium general service rate up to 200 kW, excluding multifamily buildings and national franchises or chains. Case-by-case exceptions will be made for locally-owned businesses with less than 100 employees.

How to sign up for bill deferral or an energy assessment

Click on the link to the right or scan the QR code get started. You will need your 10-digit Seattle City Light account number—you can find it on your bill. You can also contact our Business Customer Service Advisors for assistance at (206) 256-5200 or SCL_BusinessServices@seattle.gov.

If you would like to communicate in a language other than English when you call, say the language you need (e.g., “Spanish, please!” or “Vietnamese, please!”) when the advisor answers, and they will connect you to a translator.

Important! Have you closed your business and need to permanently cancel your service?

You must close your City Light account, or you will continue to receive bills. Please contact Business Customer Service Advisors for assistance at (206) 256-5200 or SCL_BusinessServices@seattle.gov.



tinyurl.com/SCL-SB